



3716 Auburn Way N. #107

Auburn, Wa 98002

“Treating our customers like family since 1977”

Warranty terms and Conditions

Warranty work is scheduled Monday-Friday between 9am - 4pm

Doors West prides itself in our work, though sometimes things break before they should and for that reason Doors West offers many warranties. Each warranty is different based on the work that was done. Below is a list of the warranties that Doors West offers. Many products have their own warranty's from the manufacture that extend past Doors West warranty. This information is available on product brochures and manufacture websites.

New Door and Motor installs

- **Doors**

- I. New doors installed by Doors West have a one year warranty on all parts and labor for the door.
- II. If Doors West connected and existing motor to a new door the existing motor is NOT under warranty

- **Motors**

- I. New motors supplied and installed by Doors West have a one year warranty on all parts and labor for the motor.
- II. If Doors West installs a new motor on an existing garage door than the door is not under warranty.

Parts and Labor

- **Parts**

- I. Any new parts Doors West installs on an existing door or motor is warrantied for 90 days except for garage door torsion springs.
- II. Torsion springs are warrantied for one year

- **Labor**

- I. Labor done for service calls are warrantied for 90 days

www.Doorwest.net

Email us at customerservice@doorswest.net

Office Number: (253) 852-9110

Fax Number: (253) 479-0127



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- II. Photo-eye adjusts are NOT under warranty due to the nature of the photo-eyes it isn't uncommon for customer to block or bump.

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